

HAVEN FREE CLINIC LA CLÍNICA GRATUITA

Celebrating 20 Years



2024-2025 Annual Report

HAVEN

FREE CLINIC
LA CLÍNICA GRATUITA

Table of contents

03 Introduction

04 About Us

05 By the Numbers

06 Our Volunteers

07 Our Faculty

08 Highlights

09 Finances

10 Looking Forward

02

HAVEN

FREE CLINIC
LA CLÍNICA GRATUITA

Introduction



Antigone Antonakakis
MPH '26



Himani Pattisam
MPH '26



Wilton Sun
Jones Fellow
MD '27

Nearly 20 years after HAVEN first opened its doors, the same values that inspired our inception remain at the heart of everything we do. As stewards of this legacy, we build on the vision of all who have come before us, carrying forward their commitment to compassionate, equitable care.

2024-2025 at HAVEN has been defined by strengthening our foundation for the future ahead. Our team undertook ambitious improvements to enhance care coordination, ensure patient safety, streamline workflows, strengthen community partnerships, and promote interdepartmental collaborations. Through these efforts, we have elevated our standards and laid the groundwork for a stronger, more resilient HAVEN.

As we look back on this transformative year, we are humbled by the countless hands and hearts that keep HAVEN moving forward. With your partnership, we step into the next decade of HAVEN's story with a renewed commitment to caring for our community with dignity and compassion.

Sincerely,

HAVEN Free Clinic Executive Directors

About Us

Who We Are:

HAVEN Free Clinic is a student-run primary care clinic partnered with Yale Medicine. We serve uninsured adult residents of Greater New Haven. The clinic is a collaborative effort of the Yale Medical, Nursing, Physician Associate, and Public Health Schools.

Mission:

We aim to serve uninsured adults in New Haven by providing safe, high-quality primary care, wellness education, and social services, and act as an avenue towards more sustainable healthcare destinations.

HAVEN also hopes to educate Yale students about the value of working in healthcare, to allow students to gain experience in community health through partnership with patients and professionals, to promote continuous quality improvement through scholarly efforts, and to expose students to patient care management with limited resources.

Vision:

Every uninsured adult living in New Haven will have access to comprehensive, quality healthcare. Students will develop a lifelong commitment to valuing social context and community needs in their future work with patient and communities.

History:

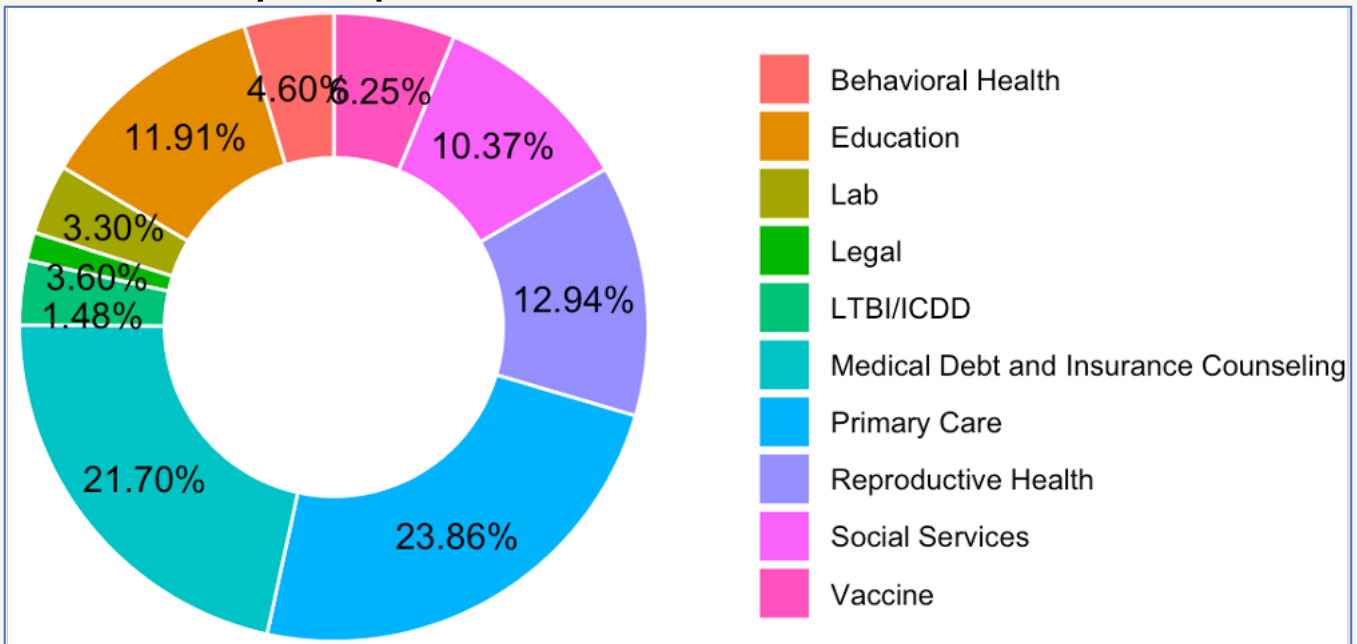
In 2004, a group of Yale health professional students assembled under the shared desire to discuss the need in New Haven for a student-run free clinic. In November 2005, HAVEN Free Clinic opened its doors for the first time. Since then, HAVEN has had over 30,000 patient visits and its programs and services continue to grow. We are proud to be independently funded through the John B. Goetsch, MD resource fund and numerous gifts from generous supporters like you.



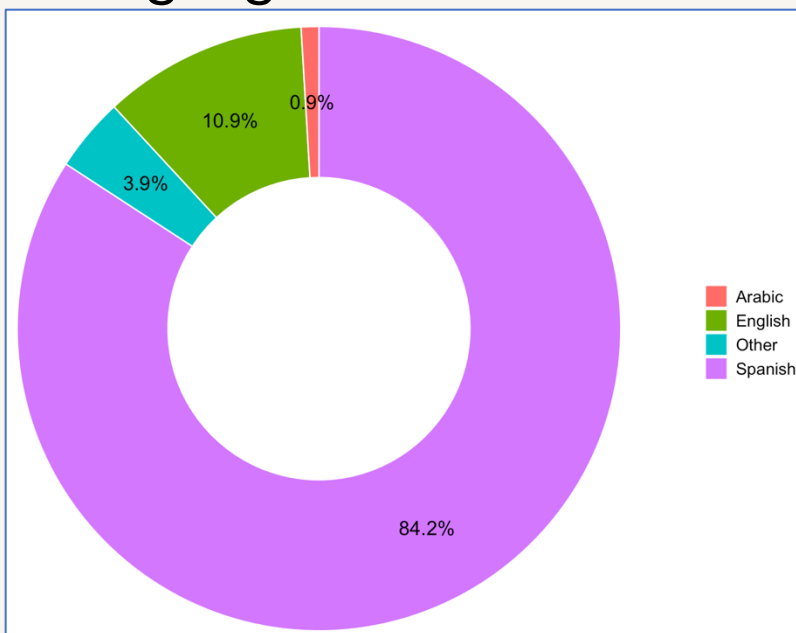
By The Numbers

From July 1, 2024, to June 30, 2025, HAVEN completed **3,182 visits** across our 10 patient-facing departments, serving **609 patients** in **17 different languages**.

Visits By Department



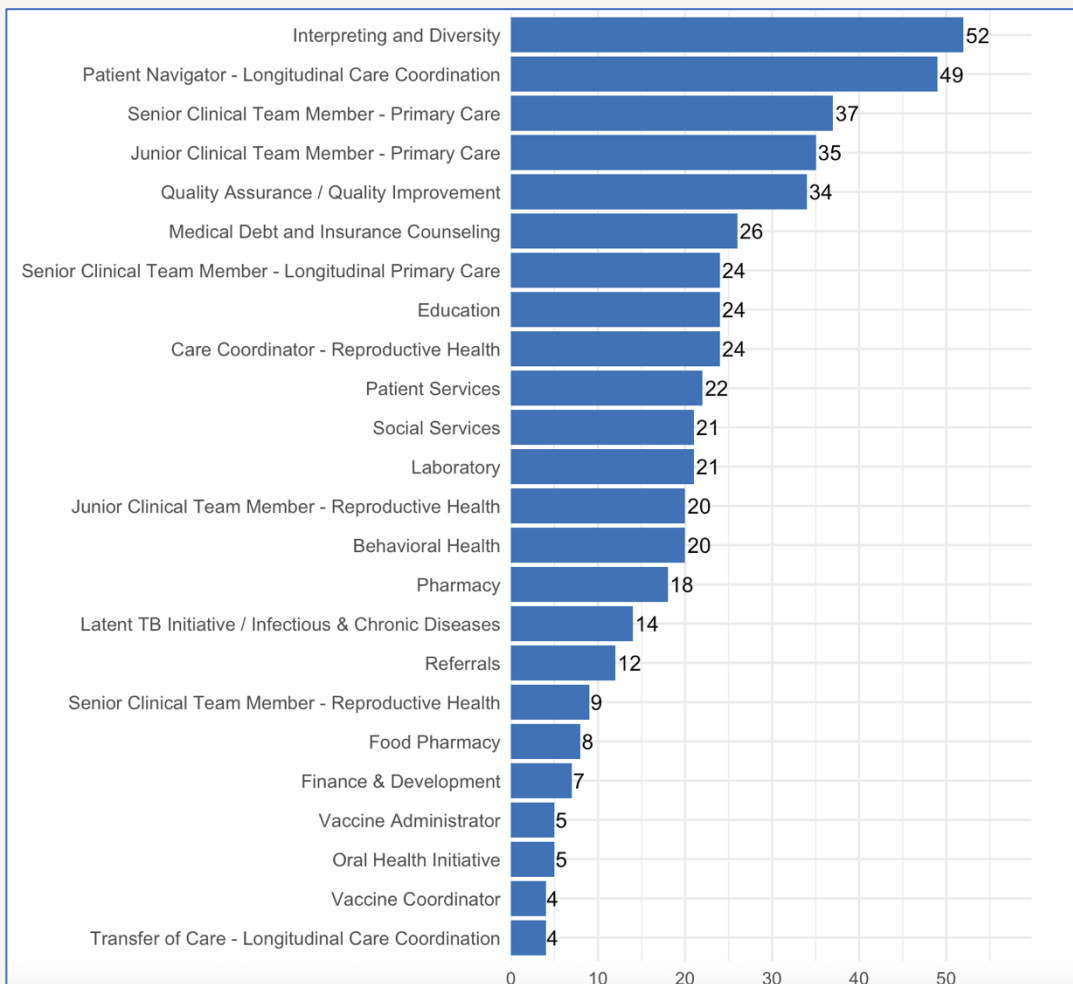
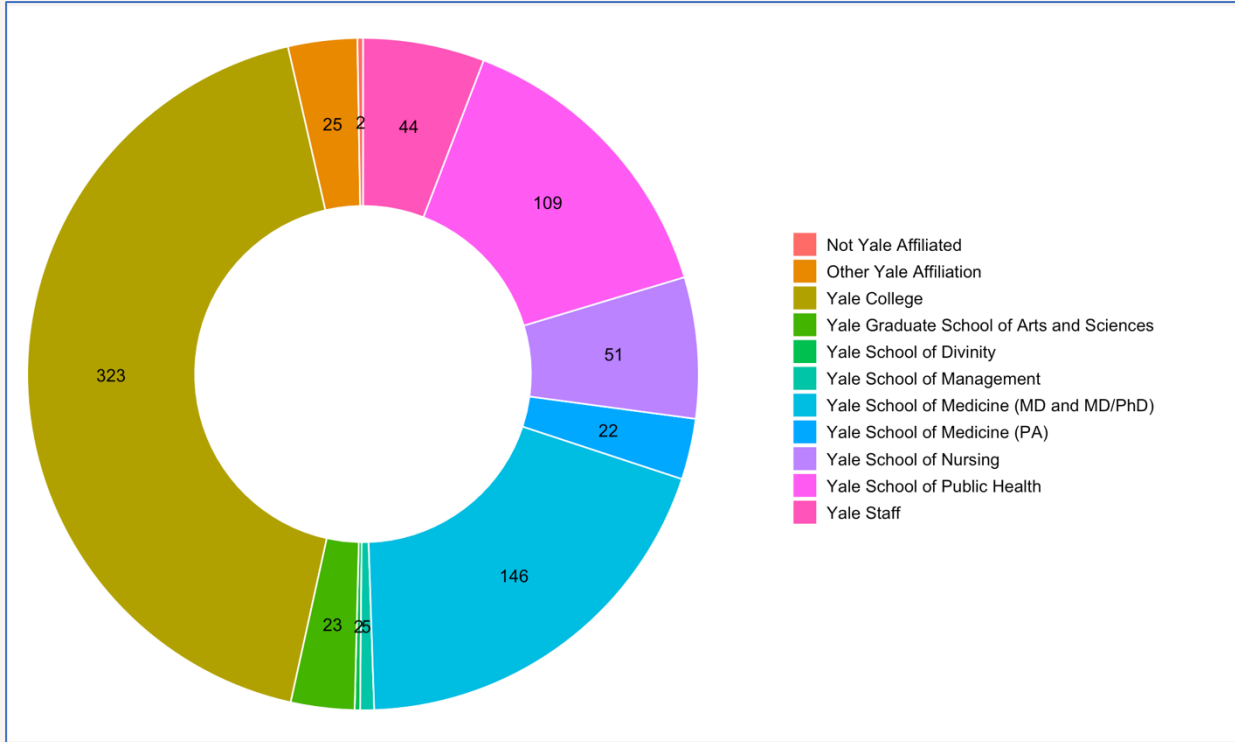
Languages Served



Other languages include: Amharic, Bengali, Portuguese, Cambodian, Cape Verde Creole, Mandarin Chinese, Dari, Farsi, French, Haitian Creole, Nepali, Hindi, Turkish, Ukrainian.

Our Volunteers

This fall, HAVEN saw a record-breaking 722 applications for 495 volunteer positions. They are the true backbone of our clinic, delivering our mission to patients one visit at a time.



Our Faculty

Our volunteer attendings have flourished under the leadership of our medical directors (Angela Kang, Elizabeth Rossler, and Ami Marshall). With their support, we have actively been recruiting and engaging faculty volunteers:

Behavioral Health:

Ojeda, Samantha
Ponce Terashima, Javier
Silva, Michelle

Primary Care:

Atlas, Stephen
Bia, Frank
Bia, Margaret
Brown, Nancy
Ellis, Peter
Ely, Elyssa
Herbert, Tara
Hughes, Jack
Krumholz, Harlan
Liu, Michelle
Mann, Marc
Mena, Carlos
Peng, Bo (Jack)
Prasad, Sujata

Qiu, Xiaoliang (Shawn)
Ramos, Cori
Rodriguez-Musterer, Ana
Segui, Lydia
Violano, Carl
Wormser, Andrew

Reproductive Health:

Finch, Danielle
Markowitz, Melissa
Pringle, Rebecca
Rath, Kristina
Rivera, Nina
Rodriguez-Musterer, Ana

Dermatology:

Haynes, Starling

Neurology:

Dewey, Jeffrey



**Angela Kang-
Gaiimo, MD, MPH**



**Ami Marshall,
EdD, MSN, APRN,
ANP-C**

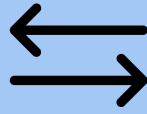


**Elizabeth Roessler,
MMSc, PA-C**

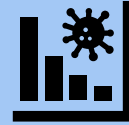
Highlights



New pharmacy partnerships:
Dispensary of Hope, Shoprite, Walgreens



Strengthened transition of care process for patients to Fair Haven & Cornell Scott



Renaming of Latent TB Initiative → Infectious and Chronic Diseases Department, with expanded scope for hypertension and H. pylori treatment



New department: Oral Health Initiative, providing in-house screenings and dental referrals



Free Clinic Coalition established by Community Relations for similar clinics across Connecticut



Established specialty clinics in neurology and dermatology



Food Pharmacy initiative to distribute fresh groceries for patients



Menstrual hygiene initiative by Reproductive Health Department increasing access to menstrual products

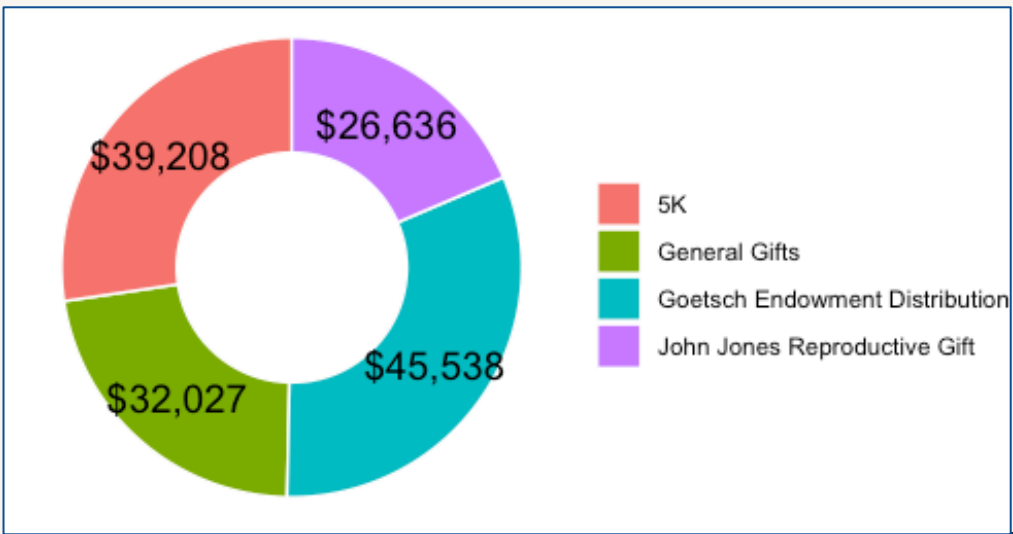


Coordinated a successful in-person training for 500+ volunteers in the fall

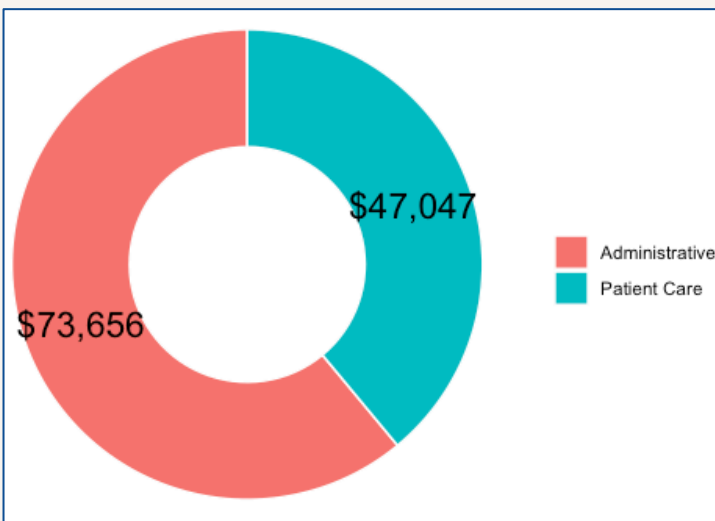
Finances

Thanks to support from the John B. Goetsch, MD resource fund, John Allen Jones '58E, '59 MS Resource Fund for Reproductive Health, and donors like you, HAVEN has sustained its fiscal sustainability in fiscal year 2024-2025. We remain grateful for all your support and are committed to providing free, high-quality care and training primary care leaders.

Revenue



Expenses



\$500,000

Endowment

From the Hellman Foundation secured thanks to the alumni office, Dean Illuzzi, and student leaders. Returns to be distributed in Q2/3 2026.

\$61,598 Raised

from the 2025 11th annual HAVEN Anda! 5K- the most in history!

Looking Forward

As we celebrate HAVEN's 20th year, we recognize that milestones are not endpoints, but invitations. The work of this past year has strengthened the systems, partnerships, and leadership that will carry our mission into its next decade.

In today's healthcare landscape, where many still struggle to find affordable, consistent care, HAVEN's mission is both as urgent and meaningful as ever. Our focus for the next decade is clear: to continue being a haven where patients are welcomed without barriers and cared for with respect and compassion.

We invite you to be a part of this journey. The next decade starts now.



To learn more about HAVEN Free Clinic, please visit: havenfreeclinic.com. If you are interested in donating, please contact: haven.free.clinic@yale.edu.